



Frigate Teknologies Private Limited (Frigate) is committed to protecting the privacy of its members and customers.

Personal Information

FRIGATE may collect personally identifiable information such as name, postal address, telephone number, e-mail address, institution affiliation, credit card number, checking account number, or date of birth through various activities of the company. This personal information is collected and used by FRIGATE staff for the purpose of facilitating a relationship or business transaction.

The FRIGATE website <www.frigate.in>, resides behind a firewall and uses SSL (Secure Sockets Layer, the industry-standard security protocol used to communicate with browsers) to transmit personal information. Data is strongly encrypted during transmission to ensure that personal and payment information is secure. Industry-standard data encryption techniques are used to protect personal information on FRIGATE computers. SSL-capable browsers typically have a symbol on the browser window to indicate when they are in a secure mode. In addition, the URL will begin with "https:" for all browsers.

E - Mail

FRIGATE does not sell or rent e-mail addresses to other organizations. Certain e-mail addresses may be published in both print and electronic FRIGATE publications including the FRIGATE website. FRIGATE may generate e-mail for the following types of communication:

1. Notification e-mail to which the individual may subscribe and unsubscribe.
2. Transactional e-mail, which is the result of a business transaction initiated with the FRIGATE.
3. Relationship e-mail, which is sent as an informational service because of a relationship with the FRIGATE.
4. Commercial e-mail, which is sent to promote a FRIGATE product or service (You may opt not to receive this type of e-mail).
5. Correspondence from FRIGATE staff as a result of a communication initiated by a member or customer.

E-mail that has a provision for opt-out will include instructions on how to do so. All inquiries regarding subscription-based e-mails should be directed to the FRIGATE Member and Customer Services Department (see FRIGATE Contact Information below).

Mailing Lists

Postal mailing lists, comprised of full name and postal address, will never be sold to other organizations (e.g. professional societies and/or commercial publishers) for any promotional or informational use. E-mail addresses shall also not be included in mailing lists.

FRIGATE may occasionally send informational or promotional materials to members and customers. You may choose to exclude yourself from all, none, or only non-FRIGATE mailings by contacting the Member and Customer Services Department (see FRIGATE Contact Information).





Third-party Agents

FRIGATE uses third-party agents for several business purposes, including credit card validation, hotel registration, and shipping. These agents are permitted to use your personal information only to provide FRIGATE with a specific service and not for any other purpose. Please contact the FRIGATE Member and Customer Service Department (see FRIGATE Contact Information) if you believe this policy has been violated.

FRIGATE makes every effort to preserve your privacy, but we may need to disclose personal information when required by law. FRIGATE may also disclose personal information if it believes in good faith that such action is necessary.

Non-personal Information

Non-personal information is collected behind the scenes by the FRIGATE web server and is used to compile general website usage statistics or facilitate access to restricted website services. Such information includes:

- IP address of computer
- Browser-related information
- Locations visited on the website
- HTTP cookies

IP Address

IP address is used to verify access rights of licensed subscribers to FRIGATE products that require license agreements, such as FRIGATE Electronic Journals, etc. They also aid in the general administration of the website.

HTTP Cookies

A HTTP Cookie is a piece of data that is stored by your browser in either your computer memory or on your computer hard drive. The FRIGATE uses cookies to keep track of user session identity on the website, such as tracking items in a bookstore shopping cart or maintaining access to restricted website services via the FRIGATE Web Account. Cookies are also used to track the effectiveness of various services provided on the FRIGATE website. Browsers generally allow you to disable cookies. Services on the FRIGATE website that require a login to a FRIGATE web account require that cookies are enabled.

Public Forums

Public forums are not hosted on the FRIGATE website.





External Links

The only domain covered by the FRIGATE privacy policy is <www.frigate.in>. The FRIGATE website may contain links to other sites, however, FRIGATE is not responsible for the privacy practices or content of those external sites.

You can contact FRIGATE Customer Services in several ways:

- By e-mail: office@frigate.in
- By postal service:

FRIGATE TEKNOLOGIES PRIVATE LIMITED

Gr. Flr, No. 9, Block # 5
Eros Garden, Charmwood Village
Surajkund Road, Faridabad - 121 001, Haryana
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- By telephone: + 91 - 129 - 4116470
- By fax: + 91 - 11 - 66173981

The FRIGATE Privacy Statement is subject to change and was last modified on September 23, 2009



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